



**Infiltrator ATL System
3-Year Service Agreement - ONTARIO**

This service agreement ("Agreement") is dated _____, 20_____.

This Agreement is between the "Service Provider" (listed below) and the "System Owner" (listed below), collectively known as the "Parties".

Service Provider:

Company Name: _____

Address: _____
Number Street

_____ **Ontario**
City Province Postal Code

Telephone Number: _____
Company Mobile

Email: _____

System Owner:

Name: _____

Address: _____
Number Street

_____ **Ontario**
City Province Postal Code

Telephone Number: _____ Mobile ☐ Land Line ☐

Agreement:

The Parties have read this Agreement in its entirety and by signing confirm that they understand and accept all terms and requirements herein.

Term of Agreement: _____
Beginning Date of Service Final Date of Service

Service Provider: _____
Name (printed) Signature

System Owner: _____
Name (printed) Signature

Signed at: _____ Date: _____
Name of City (printed)

"Term of Agreement" must be a minimum of three years.

Conditions on reverse side of this page are part of the Agreement.

This Agreement automatically transfers to the subsequent owner(s) of the property at the above-listed address.

Infiltrator ATL System 3-Year Service Agreement - ONTARIO

Service Provider Requirements

In accordance with this Agreement the Service Provider shall provide maintenance and sampling services on the Infiltrator ATL System ("System") located at the address on Page 1.

The Service Provider shall give the System Owner reasonable notice prior to visiting the site to perform maintenance and sampling tasks.

Maintenance and sampling in this Agreement applies only to the System. The costs of maintenance of other components of the treatment train - including but not limited to the following: septic tank(s), effluent filter(s), pump tank(s), grease or other collection tank(s) – are the responsibility of the System Owner and are not included in this Agreement.

This Agreement shall be for a term of three consecutive years, and shall commence no later than the date that the System is placed into use. The first year of maintenance and sampling is included in the purchase price of the System.

System Owner Requirements

The System Owner is the owner of the Agreement. The System Owner shall provide a copy of the fully-executed Agreement to each of the following: the Service Provider, and the local regulatory authority (municipality, health department, etc.) in which the System is installed. The System owner shall retain a copy of the Agreement.

The System Owner agrees to permit access to the Service Provider to allow for the maintenance and sampling to be properly executed. Access to all aspects of the treatment train, including the System, shall remain unencumbered. Additional fees may be charged by the Service Provider if the Service Provider is prevented from performing the required maintenance and/or sampling duties by the System Owner, or conditions which are the responsibility of the System Owner.

The System Owner is required to have the System tested one time per year, as required by the Ontario Building Code (Code) and the System Building Materials Evaluation Commission Authorization (BMEC Authorization). It is the System Owner's responsibility to ensure that the System testing occurs in accordance with the Code and the BMEC Authorization.

The System owner shall maintain copies of all records relating to the maintenance and sampling of all aspects of the treatment train, including the System. This includes a copy of the Agreement. The System Owner shall allow the Service Provider to access and review all records

which relate to the maintenance and testing of the System, as well as all aspects of the treatment train.

The System Owner acknowledges receipt of a copy of the *Infiltrator ATL System "Information for System Owners" (Information Sheet)* from the manufacturer. The System Owner agrees to comply with all applicable guidelines and conditions of use included in the *Information Sheet*, as well as all applicable conditions of use required by the Code and local regulations. (See section titled "Notes on Use" below).

The System Owner agrees to transfer all applicable documents, including but not limited to the Agreement, the *Information Sheet*, the OBC Building Permit & Design Drawings, all maintenance records and testing records, to the subsequent purchaser of the property which the System serves.

The System Owner agrees to inform the Service Provider if any changes are made to the System. The System Owner agrees to inform the Service Provider if any changes are made to the use of the building which may impact the strength of the sewage, or sewage flow volumes, which comes from the building. The System Owner agrees to inform the Service provider if the structure of the building which is served by the System is altered.

The System Owner shall immediately contact the Service Provider and report any of the following: unusual odours, sewage back-up into the building, sewage breakout onto the surface of the lawn. The System Owner is responsible for keeping vehicular traffic from travelling over the System, maintaining grass cover over the System, and ensuring that surface water is diverted away from the System.

Notes on Use:

The System Owner agrees to comply with all applicable guidelines and conditions of use as stated above, as well as the following:

- The System is designed for use with residential-strength sewage. The System owner is responsible for ensuring that only residential-strength sewage is introduced into the System.
- The septic tank must be pumped every three to five years depending upon use and sludge buildup.
- The septic tank must have an effluent filter. The effluent filter must be inspected every six months at a minimum, and cleaned at every septic tank pumping interval, or more often as needed.
- Pump components, if included in the treatment train, shall be inspected at a minimum of one time per year. Dosing interval shall be verified as meeting the design during the inspection.



INFORMATION FOR SYSTEM OWNERS



Basic rules of onsite sewage treatment system use and care apply to the Infiltrator ATL System.

Infiltrator ATL System owners shall operate the system in accordance with the procedures and specifications described in the BMEC Authorization, the Ontario Building Code and the following:

System Use and Abuse

Your Infiltrator ATL System is intended for use with residential-strength wastewater within the specified design daily sewage flow volume. To ensure long-term function of your system:

- Keep daily wastewater flow within design parameters. (Average flow is 50% Daily Design Sewage Flow over a 30-day period)
- Do not connect a rainwater management system to the Infiltrator ATL System.
- Direct water from any rainwater management system away from the Infiltrator ATL System.
- Solvents, paint, pharmaceuticals, aggressive cleaning products, and non-biodegradable items should not enter the Infiltrator ATL system.
- Solids, such as but not limited to, cigarette butts, diapers, feminine hygiene products, cat litter, and paper towels should not be introduced into the Infiltrator ATL system.
- Introduce only residential-strength wastewater into the Infiltrator ATL System.
- Maintain leak-free household plumbing fixtures, such as faucets and toilets.
- Do not utilize a garbage grinder (garburator) or direct any water softener or iron filter backwash into the Infiltrator ATL System.
- The Infiltrator ATL System is intended for use in non-traffic applications.

Operation and Maintenance

Your Infiltrator ATL System is a passive treatment system and has no advanced operating instructions. Proper use of the system as noted above is the primary operating concern.

Maintenance of the Infiltrator ATL System includes the following:

- The septic tank has an effluent filter. It should be cleaned on an annual basis at a minimum.
- The septic tank should be pumped on a regular basis. The interval for septic tank pumping varies depending upon use. It is recommended that the septic tank be pumped every 3 to 5 years; however, more frequent pump outs are required whenever the sludge and scum occupy greater than one-third of the working capacity of the tank.
- If present, the alarm system should be tested annually to ensure that it is functional.

If at any time you have concerns about the use, operation, or maintenance of your Infiltrator ATL System, contact the Infiltrator Water Technologies' Technical Department at 1-800-221-4436.

System Start-up

There are no specific requirements for placing the Infiltrator ATL System into service. Any electrical and/or alarm components should be tested at the time of system start-up.

Intermittent Use

The Infiltrator ATL System is designed for intermittent/seasonal use and requires no special attention if it is to be placed out of use for extended periods of time.

Trouble Shooting

In the event that any of the following indicators arise, contact your qualified onsite wastewater system professional.

- Wastewater back-up into the dwelling
- Persistent septic odor
- Unusually wet area atop and/or around the system
- "Breakout" of effluent along the side of a slope or other landscape feature

Repair

A qualified onsite wastewater system professional should be contacted when there are indications of malfunction with the Infiltrator ATL System. When visiting the site, the qualified onsite wastewater system professional should, at a minimum, do the following:

- Assess the present condition of the Infiltrator ATL System and the surrounding area
- Research the history of use, including water volume use and contaminants
- Evaluate the site for groundwater intrusion
- Inspect the septic tank
- Inspect the ground surface along the Infiltrator ATL System conduit lines
- Check faucet and toilet function

Upon completion of the site visit, the qualified onsite wastewater system professional should contact the Infiltrator Water Technologies' Technical Department with the inspection report.