



## Enhanced Warranty Operation and Maintenance

For warranty registration, the homeowner must have a signed O&M contract with an Infiltrator Enhanced Warranty Certified O&M provider throughout the entire warranty period. The O&M provider must physically visit or return to the site within 60-days after the operation permit is issued for the first visit and then a minimum of once per year during the 8-year warranty period. The Enhanced Warranty Certified provider must provide O&M for the system throughout the entire warranty period

### **All Enhanced Warranty Certified Installers and O&M providers must be properly licensed in New Jersey**

### **If the system is malfunctioning or remedial services are needed, the O&M provider must notify Infiltrator immediately**

Below are items that should be performed at a minimum during each routine maintenance visit (other items may be required depending on the functionality of the system).

- Check and resolve and document any distribution issues to all lines
- *(Check for d-box levelness and make sure you are getting equal distribution)*
- Check and resolve and document any settling of the absorption area or tank(s)
- Check and resolve and document any drainage issues going over the drainfield *(Check downspouts, etc.)*
- Visual inspection inside the outlet end of septic tank and pump tank if equipped *(check and record scum and sludge levels)*
- The O&M provider must review the Do's and Don'ts brochure with the homeowner
- Visually inspect the drainfield lines for any signs of malfunction
- Clean and replace effluent filter
- Tank must be pumped a minimum of every 4-years and may be required more frequently depending on wastewater strength
- For pump systems, the pump and control panel shall be inspected to ensure proper operation and dosage
- O&M provider must verify that the system has a proper means of water data collection *(water meter or community water access)* before placing the system in final operation
- Check and document water meter at each visit.

All O&M information must be documented and kept on record by the certified O&M provider for Infiltrator to access at any time within reasonable business hours during the warranty period.